



# *Accessing AFSC On-Line Resources*

March 2018




# How to Access the AFSC website

- Click on the attached link: <http://www.mgln.us/AFSC-Welcome>
- or
- Log on to [www.magellanassist.com](http://www.magellanassist.com) and follow the steps outlined below and in the next few slides

The screenshot shows the Magellan Healthcare website. At the top left is the logo "Magellan HEALTHCARE". To the right, it says "Magellan Healthcare" with a dropdown arrow and a user icon, and "Members & Employees". Below this is a navigation bar with "HOME", "PROVIDERS", "MEMBER SERVICES", and "CARE GUIDE". The main content area features a photo of a smiling couple embracing, with a quote: "We were able to get the help we needed to get us through the rough patches." Below the photo is a login section with fields for "User Name" and "Password", a "SIGN IN" button, and a link "Register or Enter as a Guest" which is circled in red. There are also links for "Forgot User Name?" and "Forgot Password?". At the bottom, there is a section titled "IN THE NEWS" with a link to "Resources for Natural Disasters" and a brief article snippet.

*Click on Register or Enter as a Guest*

# Sign in to the website



Home

HOME

REGISTRATION & SIGN IN | [Enter toll-free number](#) [Help](#)

In order to **register** or **enter as a guest** please enter your program's or plan's toll-free number. The toll-free number is the number you use to access Magellan Health. If you have any other questions, please see our [Help](#) section.

**Enter your program's or plan's toll-free number:**

[Don't know your toll-free number?](#)

**CONTINUE**

This site is not intended for [children under 13](#).

- Enter 800-424-4207, then click continue, or
- Click on 'Don't know your toll-free number' then enter Armed Forces Services Corporation and click continue

*Note: All services are provided online and this phone number is used solely as an access code*

# Register as a Guest or complete Registration Process

HOME

## REGISTRATION & SIGN IN

Help



### Enter as a Guest:

- ✓ Quick access to provider search
- ✓ Most of the content is available
- ✓ Can register later, if needed
- ✓ No personal data collected

ACCEPT & ENTER AS A GUEST

By clicking on "Accept & Enter as a Guest," I accept and agree to the [Terms of Use](#), [Privacy Policy](#) and [Disclaimer](#).



### Register For:

- ✓ Convenient sign in for future visits
- ✓ Computerized CBT
- ✓ CaféWell Health and Wellness

REGISTER

[Already have an account?](#)

Your information is private and confidential. If you have additional questions or concerns, please read our [Privacy Policy](#).

# To complete the registration process:

- *Create your account*
- *Complete the About You section for a more personalized experience*
- *Select your Security Questions*
- *Be sure to accept the Terms & Conditions*

The screenshot shows a registration form with three main sections:

- ACCOUNT** | This information is used to sign in to your account.
  - User Name: \* [Text input field]
  - Email: \* [Text input field with example: user@internet.com]
  - Password: \* [Text input field]
  - Confirm Password: \* [Text input field]
- About You** | This is used to personalize tools and services throughout the site.
  - First Name: \* [Text input field with placeholder: Enter your first name]
  - Last Name: \* [Text input field with placeholder: Enter your last name]
  - Date Of Birth: \* [Text input field with example: 04/11/1984]
  - Your Gender:  Male  Female
  - Membership ID Number: [Text input field with placeholder: Enter your Member ID]
- Security** | This is how we will identify you if you lose your account information.

You must select three questions and enter an answer for each question. Answers are NOT case sensitive (caps or no caps are OK).

  - Question 1: [Dropdown menu with placeholder: ---- Choose Question 1-----]
  - Answer 1: \* [Text input field with placeholder: Enter answer here.]
  - Question 2: [Dropdown menu with placeholder: ---- Choose Question 2-----]
  - Answer 2: \* [Text input field with placeholder: Enter answer here.]
  - Question 3: [Dropdown menu with placeholder: ---- Choose Question 3-----]
  - Answer 3: \* [Text input field with placeholder: Enter answer here.]

At the bottom of the form, there is a link for [Terms & Conditions](#).

# This brings you to the Welcome page

- Use the carousel to quickly access features such as webinars and podcasts, the LifeMart Discount Center, Web-based care and more
- Use the ribbon to review program and access the library
- Use the Quick Links to access the LifeMart Discount Center and other services

Armed Forces Services Corporation

Magellan HEALTHCARE™

WELCOME BENEFITS HEALTH INFORMATION MEMBER SERVICES REGISTER

Webinars and podcasts  
Learn more about emotional health and wellness topics by attending any of our pre-recorded webinars or podcasts.  
LEARN MORE

Self-Assessments

LifeMart Discount Center

Get Started Topics & Tools Health & Wellness

QUICK LINKS

- LifeMart Discount Center
- Message Boards
- Depression Screening
- Child Care Search
- Elder Care Search
- Grievance Process
- GRIEVANCE FORM
- Printable Grievance Form

STATE OF CALIFORNIA RESIDENTS

- Language Preference Survey

Check Benefits

FEEDBACK Wanted  
Tell Us What You Think

Live Healthy

Personalize My Experience  
REGISTER

*Thank You*

